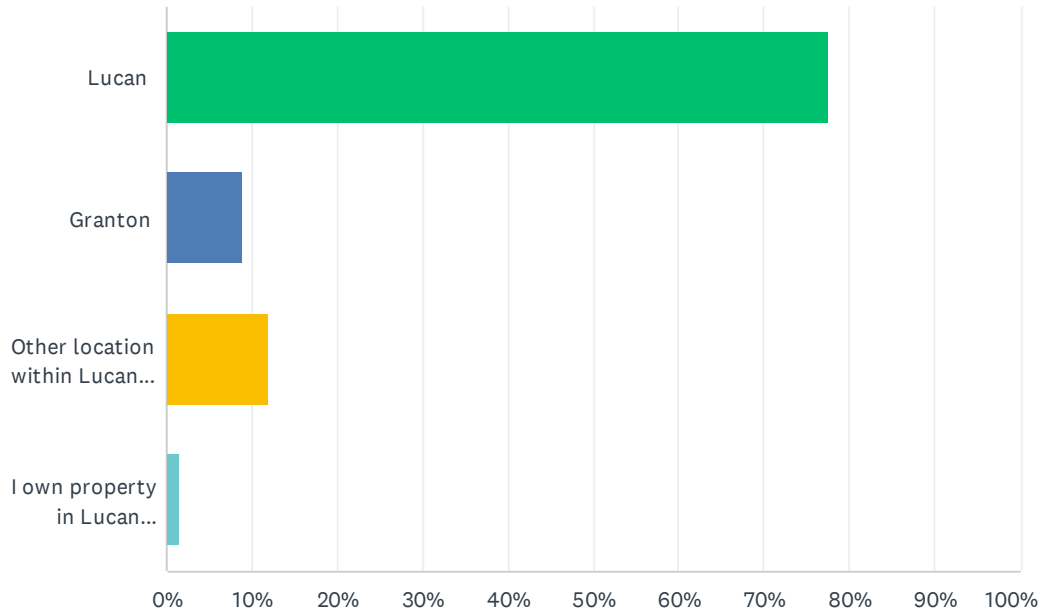


## Q1 Where do you live?

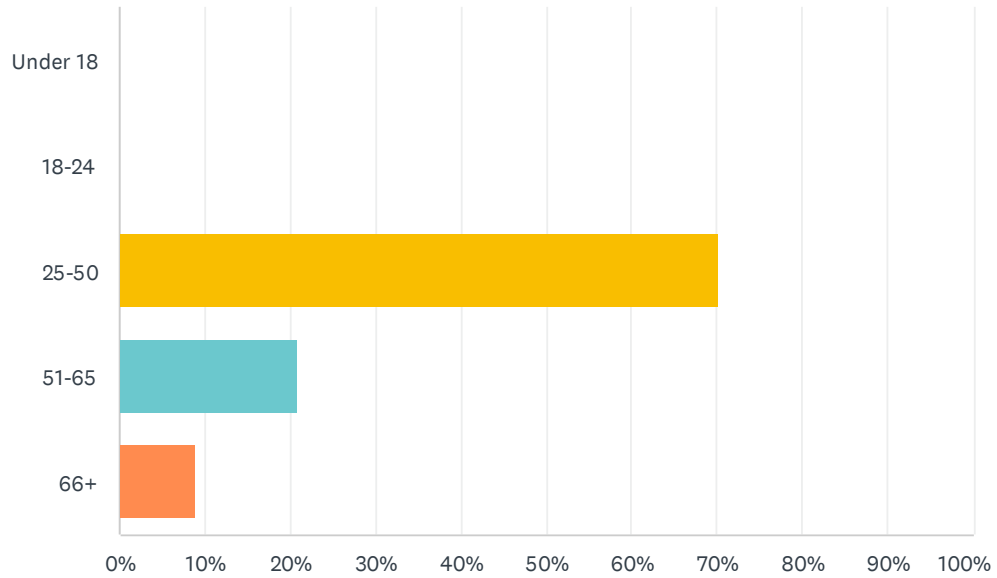
Answered: 67 Skipped: 1



ANSWER CHOICES	RESPONSES	
Lucan	77.61%	52
Granton	8.96%	6
Other location within Lucan Biddulph	11.94%	8
I own property in Lucan Biddulph, but do not reside there	1.49%	1
<b>TOTAL</b>		<b>67</b>

## Q2 What is your age bracket?

Answered: 67 Skipped: 1

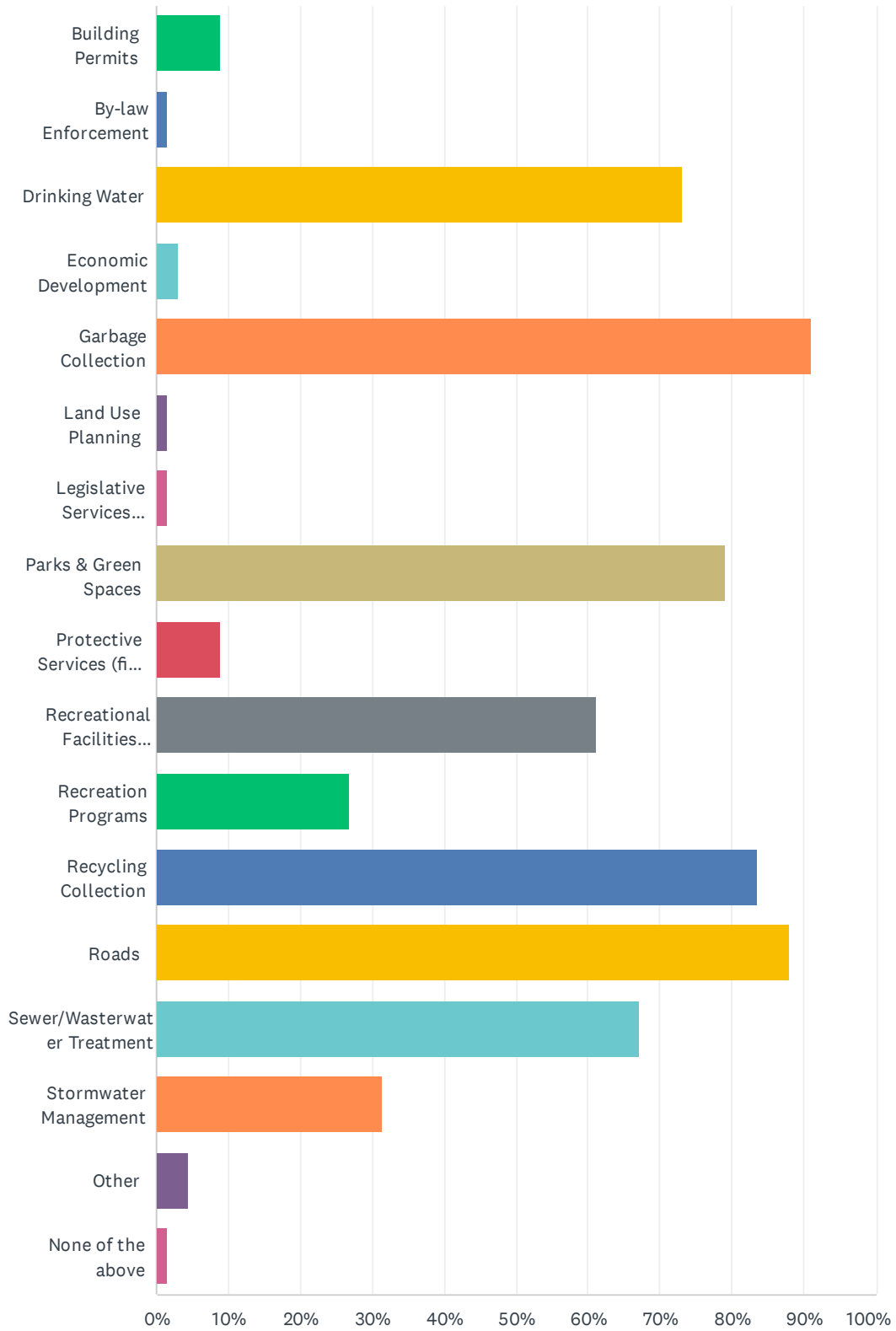


ANSWER CHOICES	RESPONSES	
Under 18	0.00%	0
18-24	0.00%	0
25-50	70.15%	47
51-65	20.90%	14
66+	8.96%	6
<b>TOTAL</b>		<b>67</b>

**Q3 Which municipal services have you used in the past week? Check all that apply.**

Answered: 67 Skipped: 1

# Township of Lucan Biddulph 2024 Draft Budget Survey

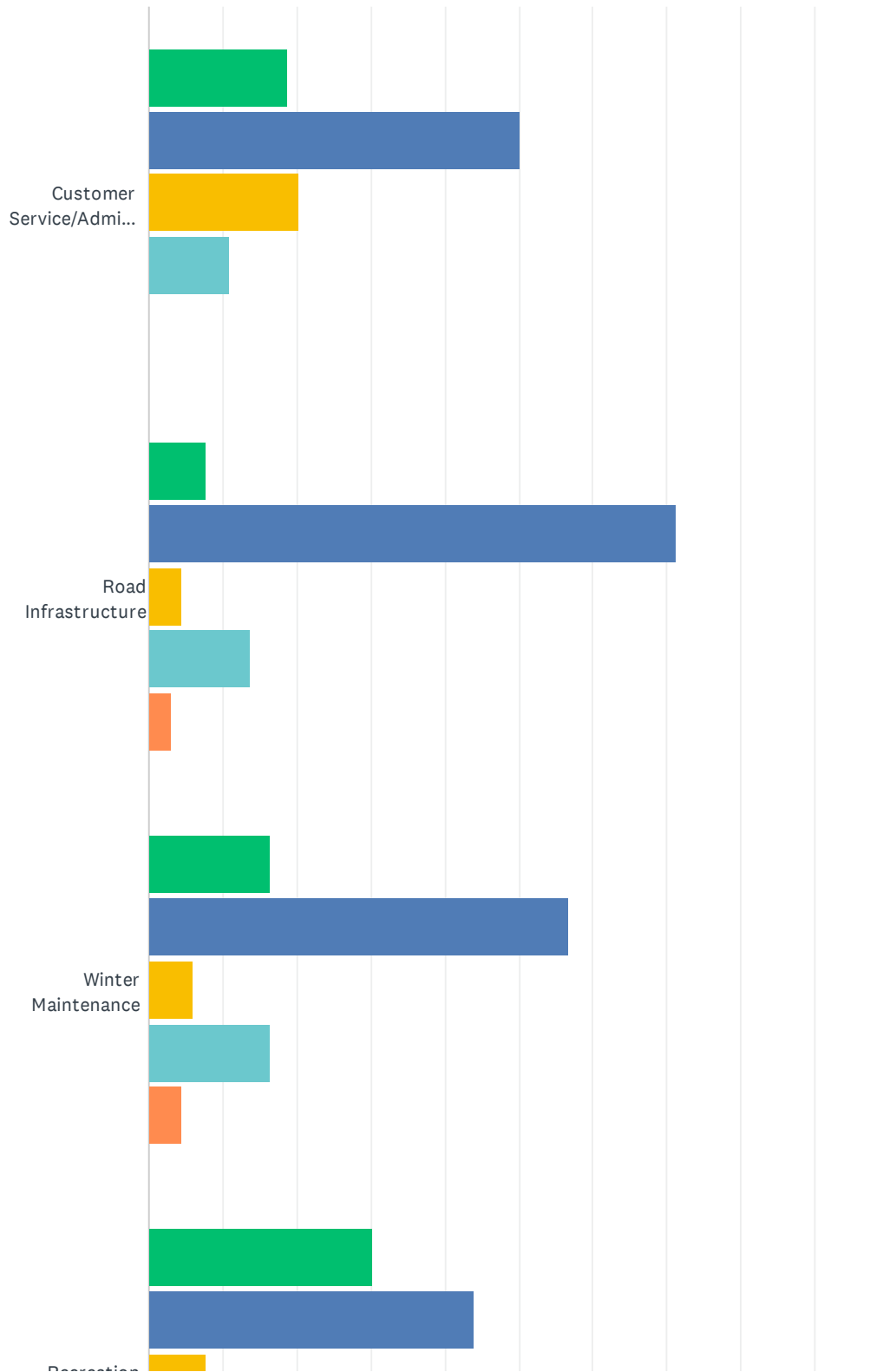


Township of Lucan Biddulph 2024 Draft Budget Survey

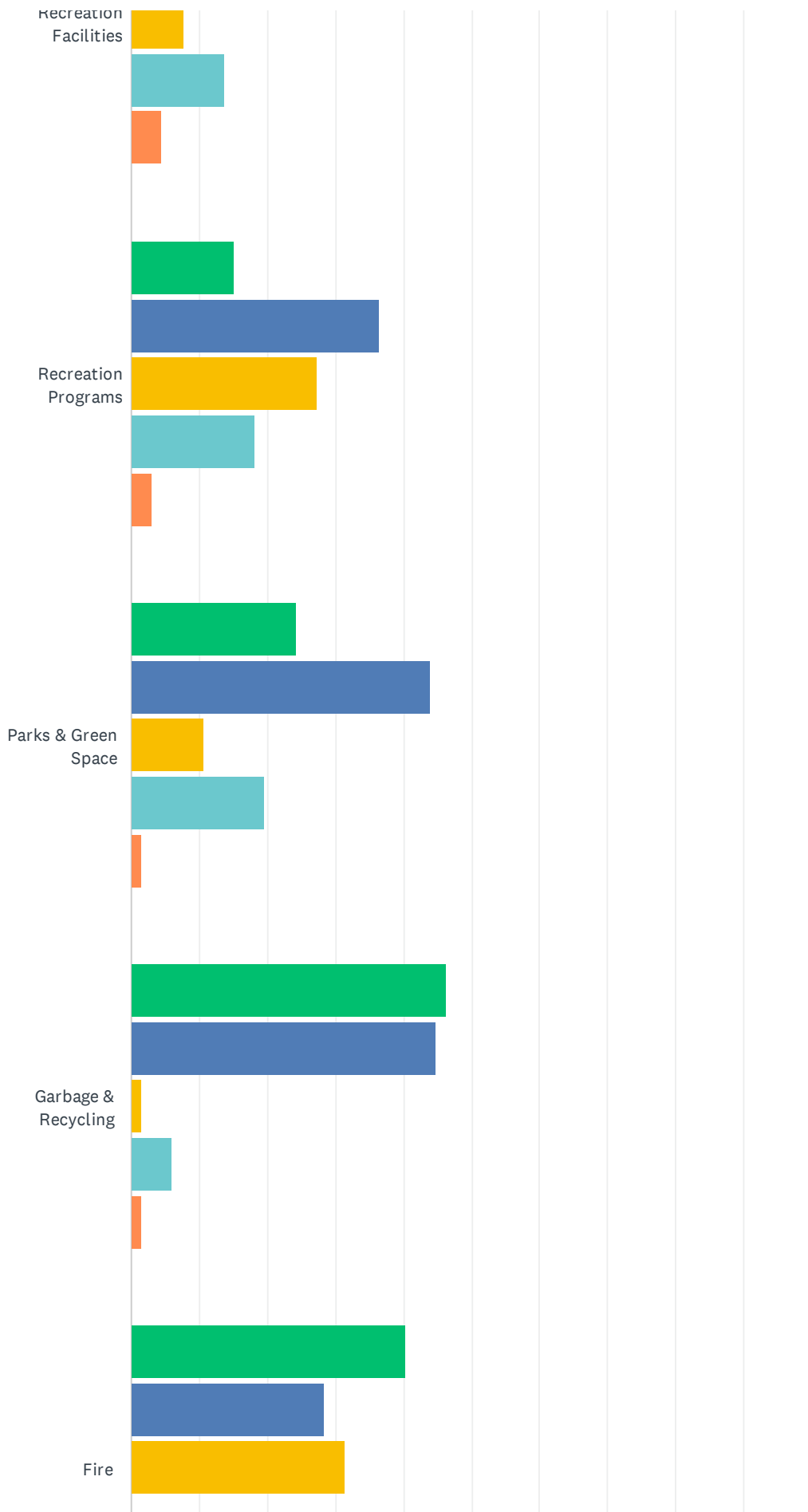
ANSWER CHOICES	RESPONSES	
Building Permits	8.96%	6
By-law Enforcement	1.49%	1
Drinking Water	73.13%	49
Economic Development	2.99%	2
Garbage Collection	91.04%	61
Land Use Planning	1.49%	1
Legislative Services (Marriage, Commissioner of Oath etc.)	1.49%	1
Parks & Green Spaces	79.10%	53
Protective Services (fire, police, ambulance)	8.96%	6
Recreational Facilities (community centre, arena, pool)	61.19%	41
Recreation Programs	26.87%	18
Recycling Collection	83.58%	56
Roads	88.06%	59
Sewer/Wasterwater Treatment	67.16%	45
Stormwater Management	31.34%	21
Other	4.48%	3
None of the above	1.49%	1
Total Respondents: 67		

# Q4 How would you rate the following municipal services based on how well you think the municipally funded services are being delivered in our community?

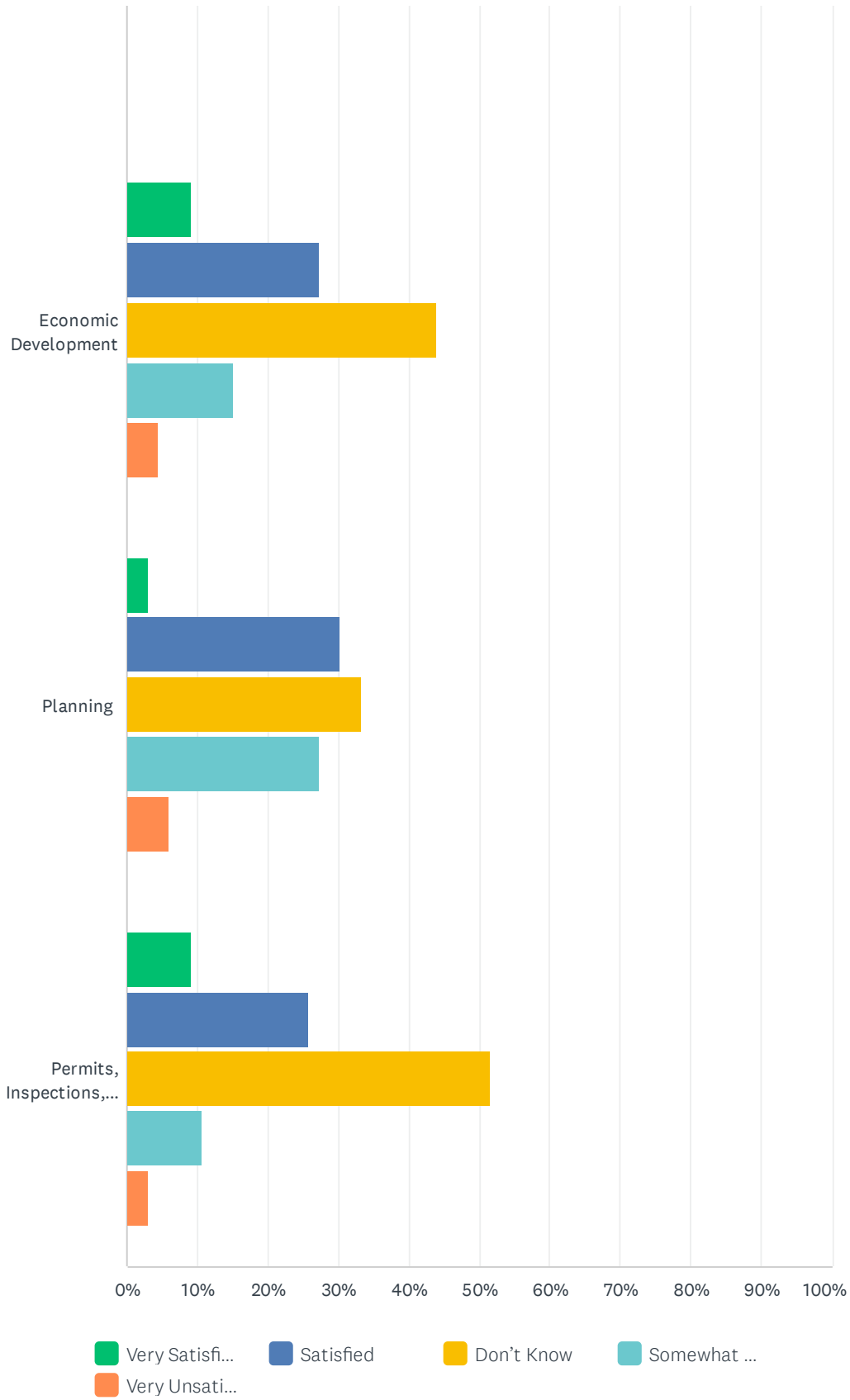
Answered: 67 Skipped: 1



# Township of Lucan Biddulph 2024 Draft Budget Survey



# Township of Lucan Biddulph 2024 Draft Budget Survey



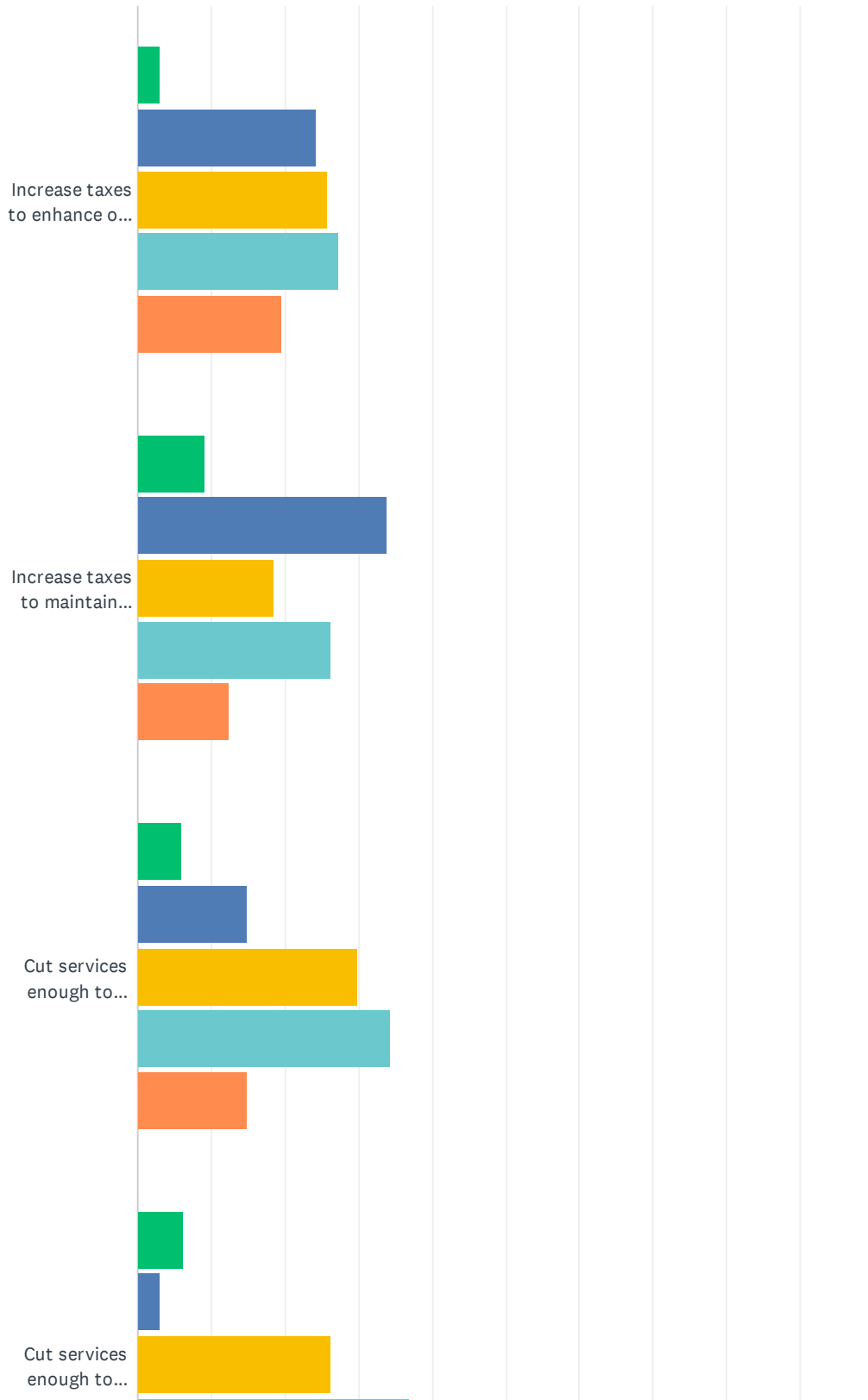


Township of Lucan Biddulph 2024 Draft Budget Survey

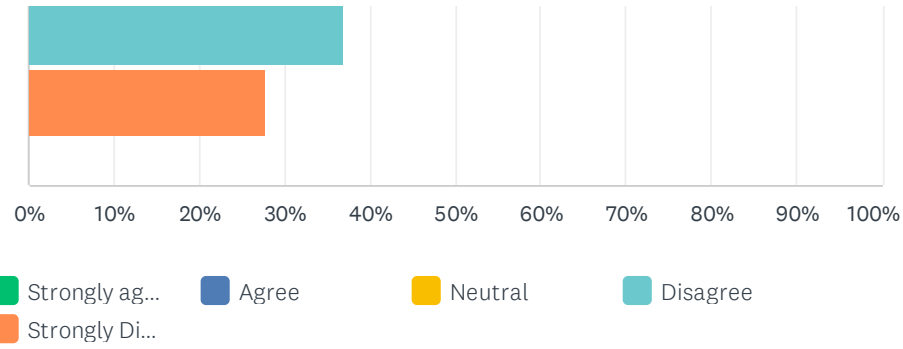
	VERY SATISFIED	SATISFIED	DON'T KNOW	SOMEWHAT UNSATISFIED	VERY UNSATISFIED	TOTAL
Customer Service/Administration	18.75% 12	50.00% 32	20.31% 13	10.94% 7	0.00% 0	64
Road Infrastructure	7.58% 5	71.21% 47	4.55% 3	13.64% 9	3.03% 2	66
Winter Maintenance	16.42% 11	56.72% 38	5.97% 4	16.42% 11	4.48% 3	67
Recreation Facilities	30.30% 20	43.94% 29	7.58% 5	13.64% 9	4.55% 3	66
Recreation Programs	15.15% 10	36.36% 24	27.27% 18	18.18% 12	3.03% 2	66
Parks & Green Space	24.24% 16	43.94% 29	10.61% 7	19.70% 13	1.52% 1	66
Garbage & Recycling	46.27% 31	44.78% 30	1.49% 1	5.97% 4	1.49% 1	67
Fire	40.30% 27	28.36% 19	31.34% 21	0.00% 0	0.00% 0	67
Economic Development	9.09% 6	27.27% 18	43.94% 29	15.15% 10	4.55% 3	66
Planning	3.03% 2	30.30% 20	33.33% 22	27.27% 18	6.06% 4	66
Permits, Inspections, Enforcement	9.09% 6	25.76% 17	51.52% 34	10.61% 7	3.03% 2	66

### Q5 The next four questions are about the 2024 municipal property tax rate. Please indicate how much you agree/disagree with each statement

Answered: 67 Skipped: 1



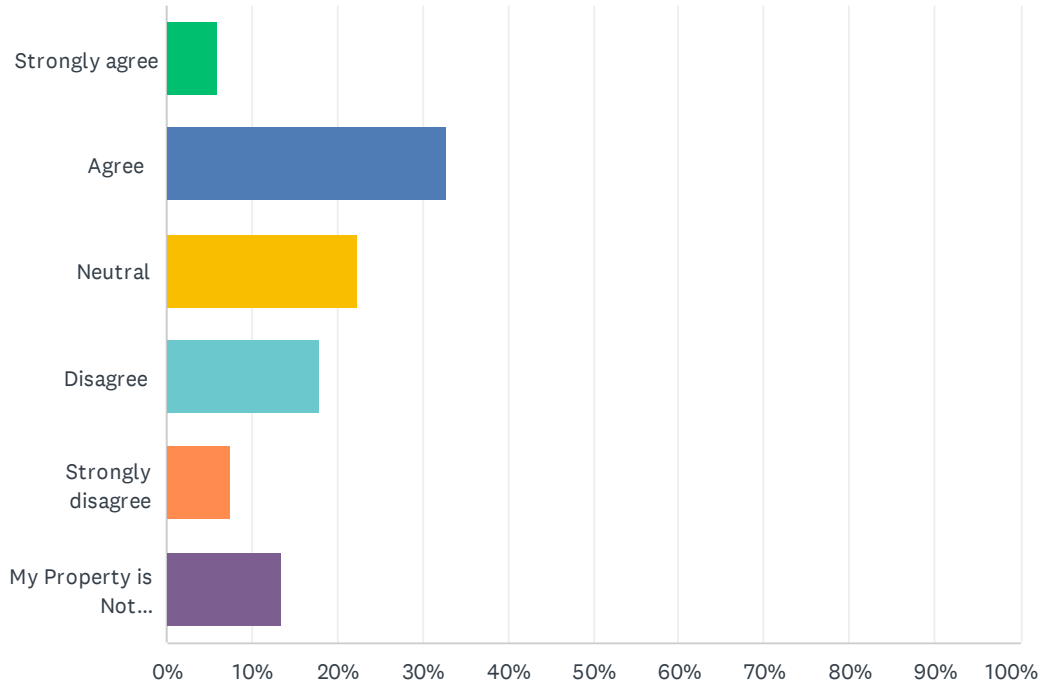
## Township of Lucan Biddulph 2024 Draft Budget Survey



	STRONGLY AGREE	AGREE	NEUTRAL	DISAGREE	STRONGLY DISAGREE	TOTAL	WEIGHTED AVERAGE
Increase taxes to enhance or expand municipal services	3.03% 2	24.24% 16	25.76% 17	27.27% 18	19.70% 13	66	3.36
Increase taxes to maintain services at current levels (i.e inflationary increase)	9.23% 6	33.85% 22	18.46% 12	26.15% 17	12.31% 8	65	2.98
Cut services enough to maintain current tax levels	5.97% 4	14.93% 10	29.85% 20	34.33% 23	14.93% 10	67	3.37
Cut services enough to reduce taxes	6.15% 4	3.08% 2	26.15% 17	36.92% 24	27.69% 18	65	3.77

**Q6 Water/Wastewater services are fully paid for by user fees, only properties that are connected to the system pay for water/wastewater services. Do you feel you receive good value for your water/wastewater payments?**

Answered: 67 Skipped: 1



ANSWER CHOICES	RESPONSES	
Strongly agree	5.97%	4
Agree	32.84%	22
Neutral	22.39%	15
Disagree	17.91%	12
Strongly disagree	7.46%	5
My Property is Not Connected/Not Applicable	13.43%	9
<b>TOTAL</b>		<b>67</b>

## Q7 Which one issue or project would you like to see addressed or included in the 2024 budget?

Answered: 48 Skipped: 20

#	RESPONSES	DATE
1	Improvements to road maintenance strategy. Lucan has outgrown the current roads department and needs to re assess equipment and staff allocations to reflect a better level of service. Current level of service is unacceptable and in many cases does not meet the threshold for the provinces minimum maintenance standard (MMS).	9/24/2023 9:03 PM
2	N/A	9/23/2023 1:51 PM
3	More rural roads paved. The dirt on the rural roads is not what was used 20 years ago. Way to many over paid office positions in the township.	9/18/2023 12:32 PM
4	Municipal Water available to anyone in township	9/14/2023 6:17 PM
5	For those of us who travel for the winter I believe we should be able to suspend our water/ sewage as we don't use these services. I think water/ sewage should be prorated as to how many people are in the home.	9/13/2023 4:24 PM
6	-splash pad for the kids	9/13/2023 2:22 PM
7	Town is immensely overstaffed. Staff is over compensated for number of hours actually worked and size of community.	9/13/2023 2:17 PM
8	Walking trails Additional sidewalks - including sidewalks where roads should be Decrease in sale of property to build a lot of homes - our school systems, roads and services can't keep up with the increasing population	9/12/2023 11:09 PM
9	I think installation of another traffic light near the arena or new plaza would be worth considering (and understand this might involve provincial government input/funding). I'd also like to see something like a play structure installed near the new soccer fields, and possibly a pathway or trail that connects the Walnut Grove, Ridge crossing and maybe access to the arena and new Westdell plaza.	9/12/2023 1:27 PM
10	The lack of accountability of the staff at the parks and recreation regarding the new arena's shortcomings	9/12/2023 12:35 PM
11	Efficiency	9/12/2023 11:13 AM
12	Addition of a basic ice surface as expansion to existing arena Addition of trees to dog park	9/12/2023 8:50 AM
13	Water St to be repaved like it was supposed to be a few years ago and preferably Fiber internet to be brought downtown down water St and to home hardware/William St... also would like to see the churches get some funding for upgrades and accessibility	9/12/2023 7:33 AM
14	Sidewalk and road repairs in Granton	9/12/2023 6:35 AM
15	Winter maintenance and snow removal services.	9/11/2023 11:34 PM
16	Lack of ice available for youth sport. Second pad was needed.	9/11/2023 9:17 PM
17	Bring back Baconfest	9/11/2023 9:05 PM
18	Connect the edges of town to the sidewalks within town	9/11/2023 8:44 PM
19	Thoughtful planning of residential building. I want to live in the country (my family has been here for 40 years), not a city.	9/11/2023 8:10 PM
20	Side walks so people will be able to walk to the grocery store. More thought into building permits. The school is at capacity and new students will have to be bus else where. That wasn't thought out.	9/11/2023 4:56 PM

## Township of Lucan Biddulph 2024 Draft Budget Survey

21	Better paved roads. It's so hard to pull and wagon or push a stroller. Many roads are not paved to be same level as the the curb, and there are 1-2 inch differences. Very bumpy and not safe. More trees planted. I'd prioritize trees in town over flower planters.	9/11/2023 3:13 PM
22	More programs available for youth at the arena Walking path that goes around the entire town More public skating especially in the summer	9/11/2023 12:41 PM
23	Making sure every land owner is paying the proper tax category.	9/11/2023 11:11 AM
24	Less focus on recreation and more focus on water and winter maintenance. Snow plowing is horrible and ruined grass	9/11/2023 8:54 AM
25	Green bins, compost collection	8/27/2023 3:19 PM
26	Infrastructure- Sidewalk improvements on Main Street And a traffic light at market street and Main Street	8/13/2023 1:35 PM
27	More ambulance coverage	8/7/2023 8:42 PM
28	Sidewalk to new plaza opening in the fall	8/3/2023 5:27 PM
29	Have curb pickup for items which are not carbage twice a year.	8/3/2023 7:28 AM
30	Attract new business to fowntown	8/2/2023 2:46 PM
31	Proactive environmental work such as: sidewalk to get to the new shopping center, collection of specialized recycling items, facilitate climate conversations with residents	8/2/2023 11:17 AM
32	paving of coursey line from William to highway 4 and from Mooseville Road on Coursey to Whalen line. Traffic on Coursey gets busy with the new business going at the North end of Lucan. It would be nice to have all roads around that area paved!	8/1/2023 5:12 AM
33	More public skating or activities available at the new arena Elm street ball diamond update A real bathroom at granton park....no more portapotty! Walking trail that connects all of the town	7/31/2023 10:02 PM
34	Upgrade parks and sidewalks	7/31/2023 8:12 AM
35	Continued improvements to older / inaccessible roads, additional plans for paths connecting different parts of town to make the town more walk/bike friendly	7/31/2023 7:02 AM
36	Fix the sidewalks in town and DO NOT PUT THE SKATE PARK at ELM STREET PARK!!!!!!!!!!	7/30/2023 4:00 PM
37	Sidewalks leveled to make it safer for seniors to walk or use a scooter	7/30/2023 3:08 PM
38	Why we pay so much for infrastructure fees. All of Lucan is paying to upgrade the infrastructure for new housing. Why is the builder not paying this then passing it on to the buyer. When we moved here there was no infrastructure fee. So how can it be more than \$ 110.00 every 3 months now	7/30/2023 9:23 AM
39	Improve sidewalks, add no parking signs on one side of street during events (chestnut) ,main street parking spots at chestnut and alice street very difficult to see to access main street	7/30/2023 8:37 AM
40	Revive downtown	7/29/2023 7:51 PM
41	More recreation and tourism. The museum, festivals, special events, things like that.	7/29/2023 12:34 PM
42	I love living in Lucan. Please keep up the great work. Would love to see more FAQs released by the township to address misinformation on online forums. Also would like money going to a park by the soccer fields and money for municipal trees.	7/29/2023 9:07 AM
43	Sidewalk access to new shopping plaza; more formal crosswalk/pedestrian crossing at arena to ease safety risk	7/28/2023 10:09 PM
44	Sidewalk accessibility and cross walk safety.	7/28/2023 1:07 PM
45	Kids Play set at the Spencer Ave recreational courts	7/28/2023 12:20 PM
46	Arena staff not working, smoking Mismanagement of arena Watering flowers in the rain?	7/28/2023 12:19 PM
47	Blue water recycling. They are a major problem — delays, constantly changing what can and can't be recycled. High fees for poor service	7/28/2023 12:16 PM

48

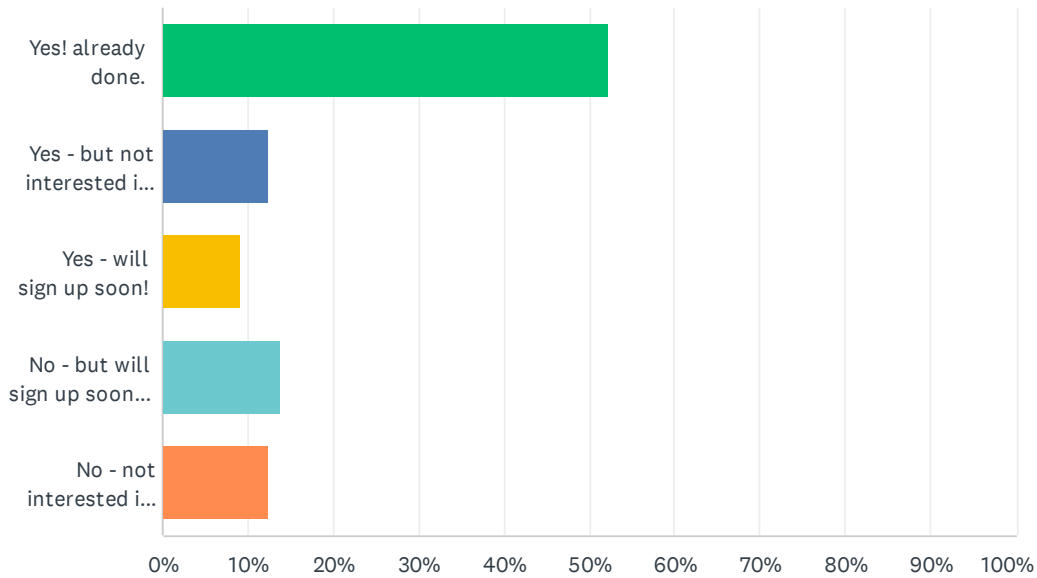
I would like to see a splash pad for Granton. We have more than enough children in town that will be interested in using it.

---

7/28/2023 12:12 PM

## Q8 Did you know that you could receive your water/sewer and property tax billings via email by simply sending an email to: [finance@lucanbiddulph.on.ca](mailto:finance@lucanbiddulph.on.ca)?

Answered: 65 Skipped: 3



ANSWER CHOICES	RESPONSES	
Yes! already done.	52.31%	34
Yes - but not interested in email delivery.	12.31%	8
Yes - will sign up soon!	9.23%	6
No - but will sign up soon now that I know!	13.85%	9
No - not interested in email delivery.	12.31%	8
<b>TOTAL</b>		<b>65</b>