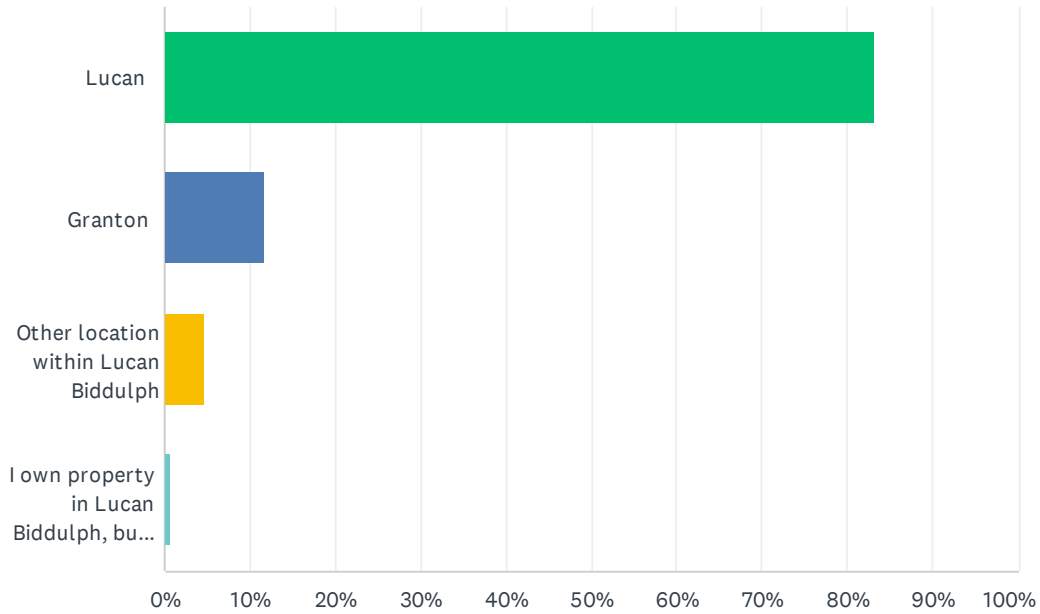


## Q1 Where do you live?

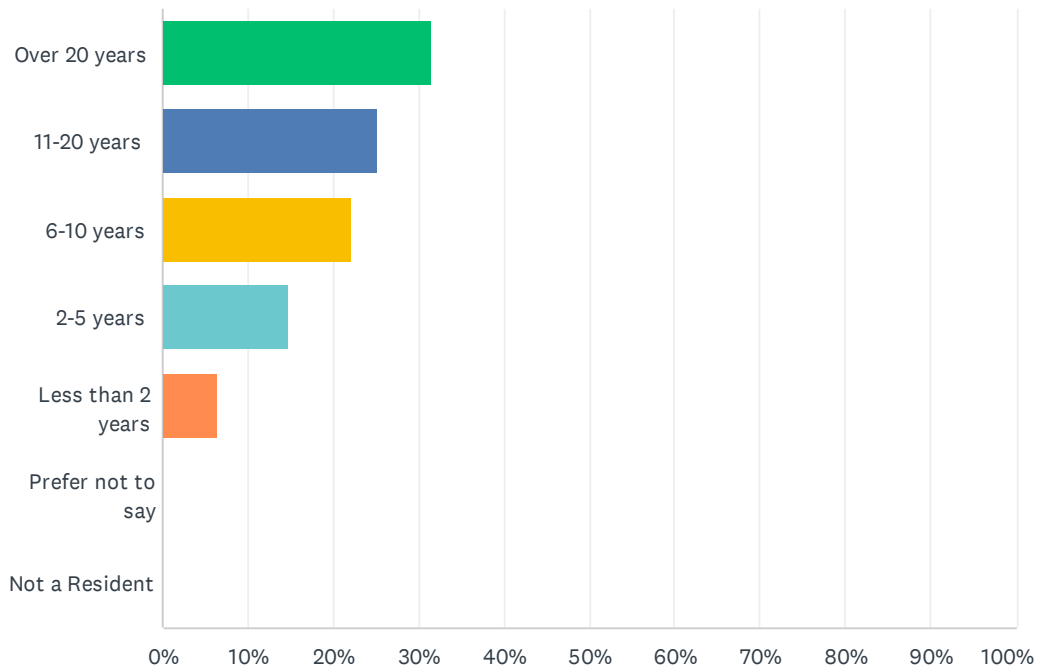
Answered: 172 Skipped: 0



ANSWER CHOICES	RESPONSES	
Lucan	83.14%	143
Granton	11.63%	20
Other location within Lucan Biddulph	4.65%	8
I own property in Lucan Biddulph, but do not reside there	0.58%	1
<b>TOTAL</b>		<b>172</b>

## Q2 How long have you lived in the Township of Lucan Biddulph?

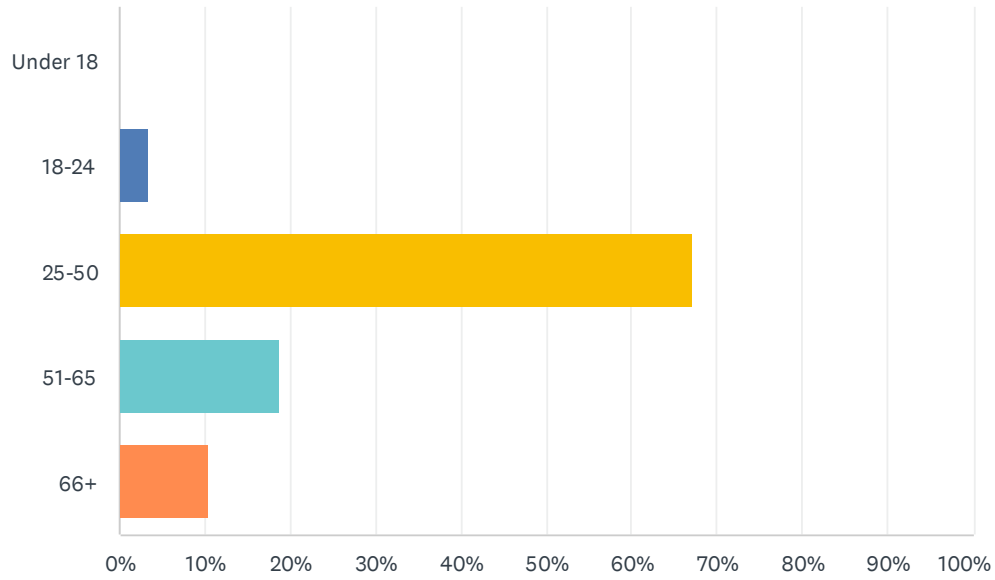
Answered: 171 Skipped: 1



ANSWER CHOICES	RESPONSES	
Over 20 years	31.58%	54
11-20 years	25.15%	43
6-10 years	22.22%	38
2-5 years	14.62%	25
Less than 2 years	6.43%	11
Prefer not to say	0.00%	0
Not a Resident	0.00%	0
<b>TOTAL</b>		<b>171</b>

### Q3 What is your age bracket?

Answered: 171 Skipped: 1



ANSWER CHOICES	RESPONSES	
Under 18	0.00%	0
18-24	3.51%	6
25-50	67.25%	115
51-65	18.71%	32
66+	10.53%	18
<b>TOTAL</b>		<b>171</b>

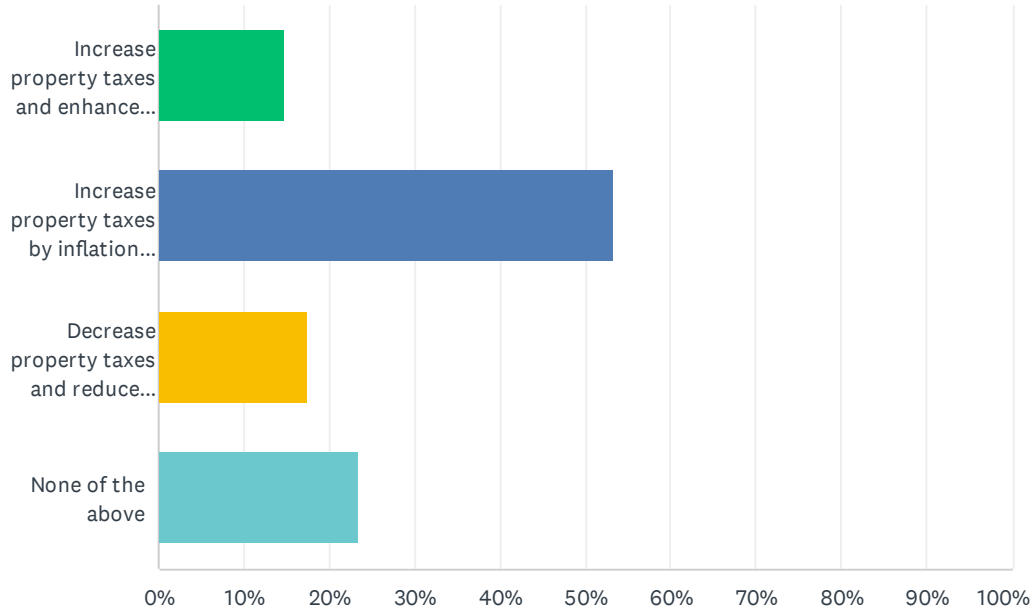
## Q4 How did you hear about this survey?

Answered: 154 Skipped: 18

Facebook - 116  
Online - 11  
Township Website - 7  
Social Media - 6  
Internet - 3  
Township Office - 3  
Family Member - 2  
Community Centre desk - 2  
Newsletter - 1  
Referral - 1  
Council Meeting - 1  
Other - 1

## Q5 Regarding the property tax rate and service levels, which of the following option would you prefer?

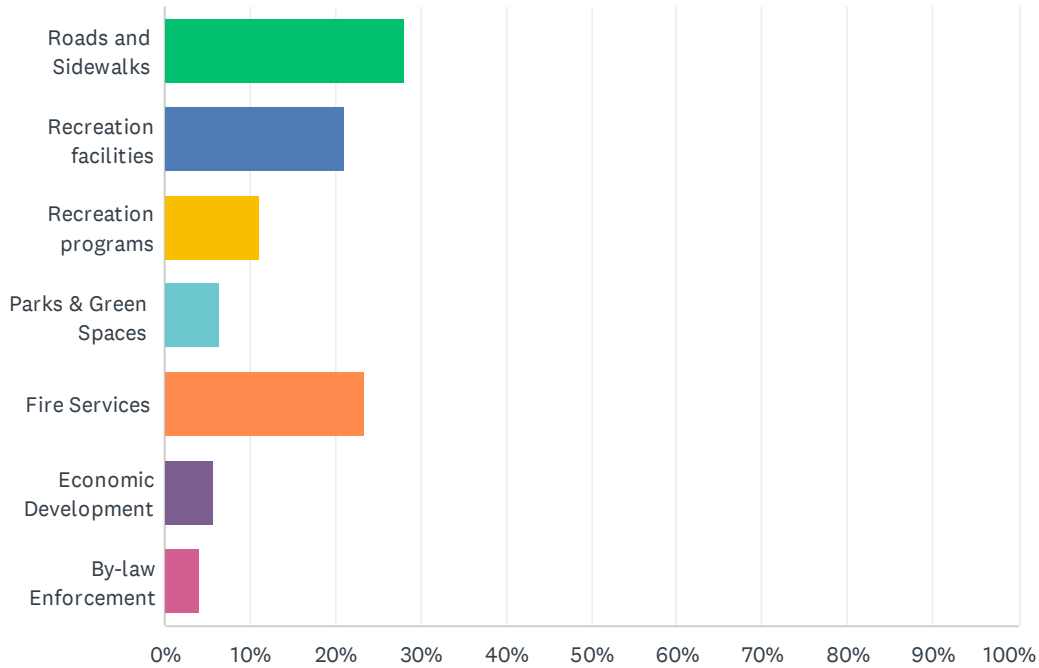
Answered: 171 Skipped: 1



ANSWER CHOICES	RESPONSES	
Increase property taxes and enhance service levels	14.62%	25
Increase property taxes by inflation to maintain service levels	53.22%	91
Decrease property taxes and reduce service levels	17.54%	30
None of the above	23.39%	40
Total Respondents: 171		

## Q6 If the Township were to maintain the same tax rate, what area do you NOT want to be affected by service reduction?

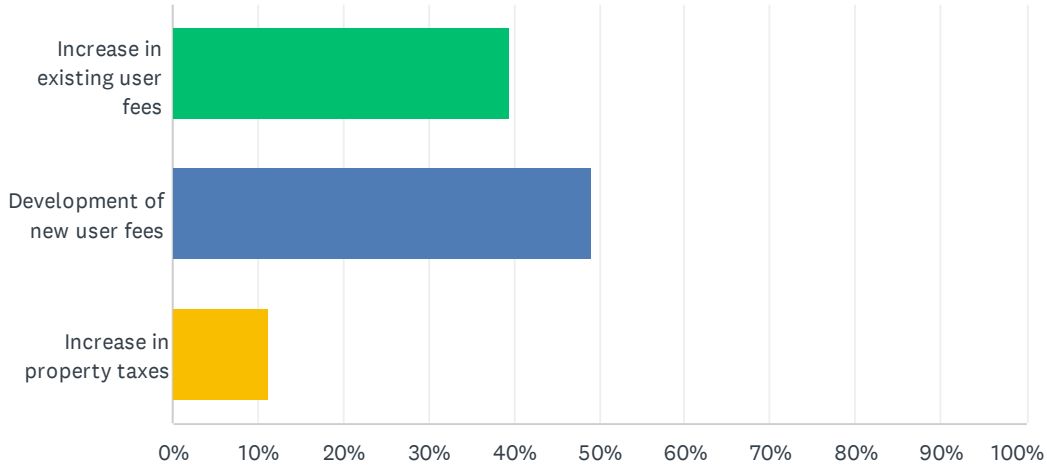
Answered: 171 Skipped: 1



ANSWER CHOICES	RESPONSES	
Roads and Sidewalks	28.07%	48
Recreation facilities	21.05%	36
Recreation programs	11.11%	19
Parks & Green Spaces	6.43%	11
Fire Services	23.39%	40
Economic Development	5.85%	10
By-law Enforcement	4.09%	7
<b>TOTAL</b>		<b>171</b>

### Q7 If the Township needs to increase the amount of revenue it collects from citizens to offset rising costs, how would you prefer that this be accomplished?

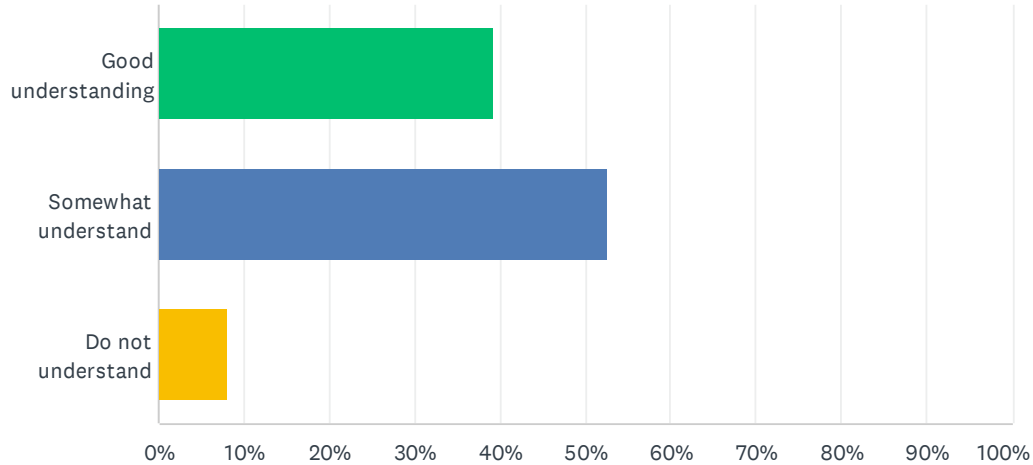
Answered: 167 Skipped: 5



ANSWER CHOICES	RESPONSES	
Increase in existing user fees	39.52%	66
Development of new user fees	49.10%	82
Increase in property taxes	11.38%	19
<b>TOTAL</b>		<b>167</b>

## Q8 Please check your understanding of how your municipal tax dollars are used.

Answered: 171 Skipped: 1

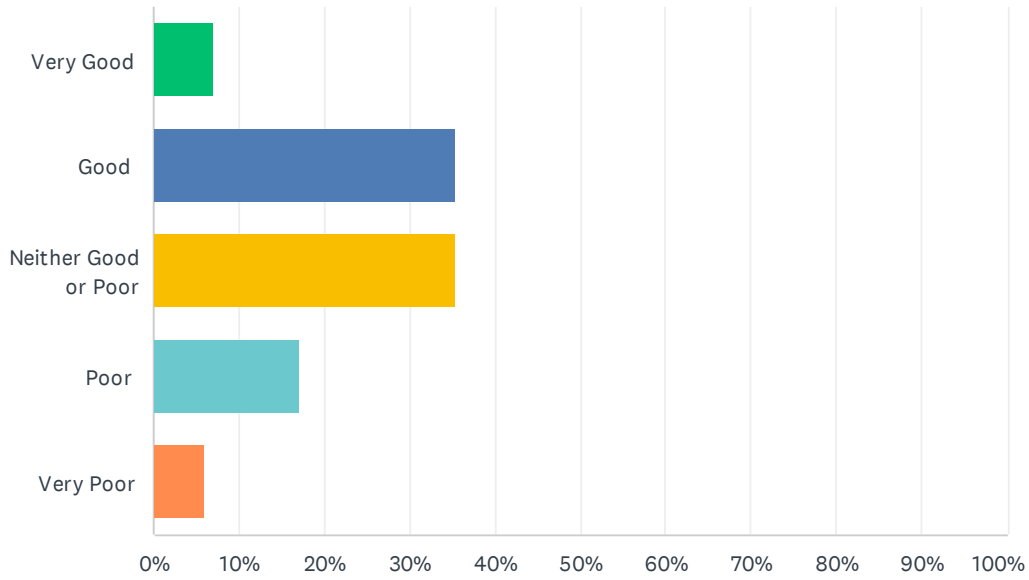


ANSWER CHOICES	RESPONSES	
Good understanding	39.18%	67
Somewhat understand	52.63%	90
Do not understand	8.19%	14
Total Respondents: 171		



## Q9 How would you rate the value of your tax dollar?

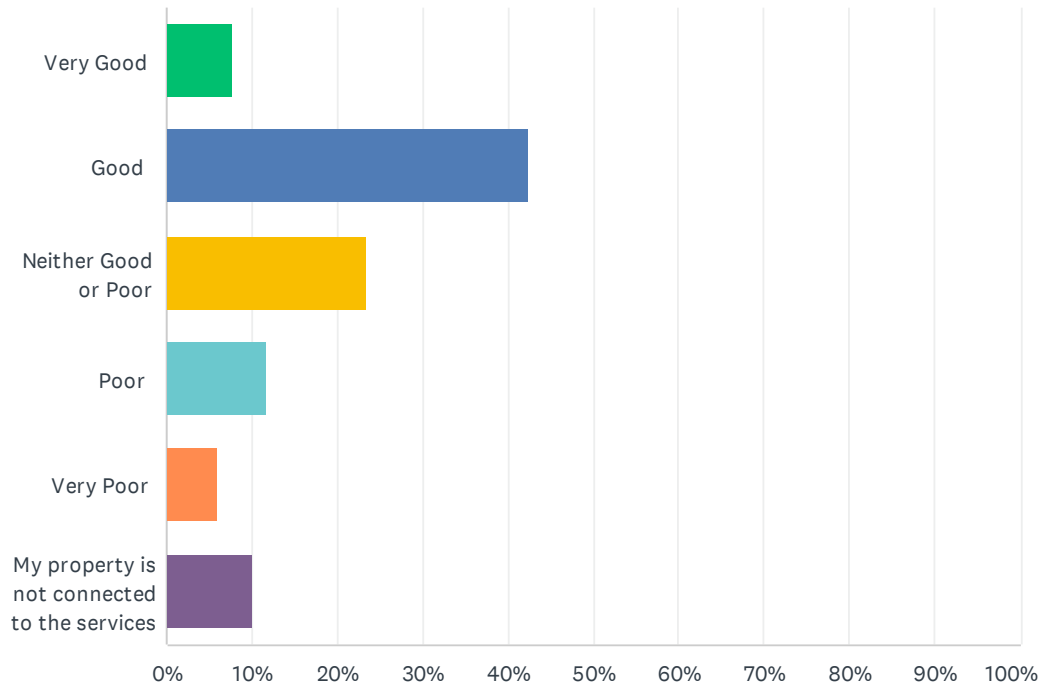
Answered: 170 Skipped: 2



ANSWER CHOICES	RESPONSES	
Very Good	7.06%	12
Good	35.29%	60
Neither Good or Poor	35.29%	60
Poor	17.06%	29
Very Poor	5.88%	10
Total Respondents: 170		

**Q10 Water/Wastewater services are fully paid for by user fees, only properties that are connected to the system pay for water/wastewater services. How would you rate the relationship of the cost and the value of the water/wastewater services received?**

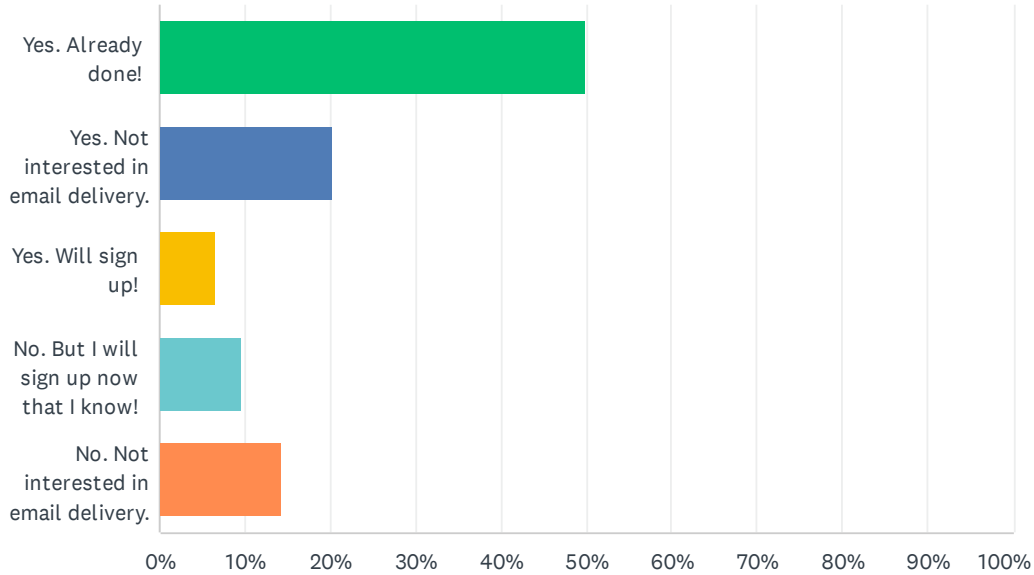
Answered: 170 Skipped: 2



ANSWER CHOICES	RESPONSES	
Very Good	7.65%	13
Good	42.35%	72
Neither Good or Poor	23.53%	40
Poor	11.76%	20
Very Poor	5.88%	10
My property is not connected to the services	10.00%	17
Total Respondents: 170		

## Q11 Did you know that you could receive your water/wastewater and property tax billings via email simply by sending an email to [finance@lucanbiddulph.on.ca](mailto:finance@lucanbiddulph.on.ca)?

Answered: 168 Skipped: 4



ANSWER CHOICES	RESPONSES	
Yes. Already done!	50.00%	84
Yes. Not interested in email delivery.	20.24%	34
Yes. Will sign up!	6.55%	11
No. But I will sign up now that I know!	9.52%	16
No. Not interested in email delivery.	14.29%	24
Total Respondents: 168		

## Q12 What project or service would you like to see included in the 2025 budget?

Answered: 124 Skipped: 48

#	RESPONSES	DATE
1	Anything but the arena	7/30/2024 9:58 AM
2	Adding more bylaw services. Much needed increase.	7/27/2024 5:45 PM
3	Baconfest	7/26/2024 8:58 PM
4	Second ice pad- it can be smaller with fewer spectator seats. Lucan is one of the fastest growing towns. More families and more residential areas and yet same services	7/26/2024 7:48 PM
5	Splash park for Granton - anything for Granton actually.... We seem to be the forgotten sibling of Lucan.	7/26/2024 6:57 AM
6	Bring back bacon fest. Keep Granton Fire Hall as it is. If Lucan needs a new hall then Lucan can pay. Not Granton. Charge proper price for services to builders and stop having back door meetings. Maybe even have council take a pay cut. Certainly didn't need a raise.	7/25/2024 10:58 PM
7	3rd party consultation of town employees. Are so many really needed???	7/25/2024 7:13 PM
8	Nothing specific	7/25/2024 3:19 PM
9	Large item garbage pickup	7/25/2024 1:10 PM
10	Sidewalk to new north end plaza	7/25/2024 8:54 AM
11	Cut the flower budget for the town in summer. Watering that many flower 2-3 times a day is not necessary. Use some of that money to let kids public swim for a toonie or even for free. \$5 every swim is to much for some families. Better maintenance to Elm Street park/splashpad.	7/25/2024 7:05 AM
12	Better management of recreation service/facilities and green spaces	7/25/2024 6:45 AM
13	More sidewalks throughout town. Ie: Saintsbury & up to the new shopping centre	7/25/2024 4:05 AM
14	Subsidy for high speed GIG internet for Quatro	7/24/2024 11:42 PM
15	Finishing touches on the community centre, flooring throughout old part and improvements made to old change rooms. Wish they had of put one or two washrooms on old side.	7/24/2024 11:01 PM
16	Give the Active centre to the seniors for a proper seniors centre. Soccer field washrooms, pavilion, playground	7/24/2024 10:10 PM
17	What are the plans to complete the projects on the go? Like the soccer fields, What is being spent on summerfest would like to see the numbers from past years. Should this event continue as it has the past few years should this be adjusted?	7/24/2024 10:00 PM
18	Fibre optic put on place around town	7/24/2024 9:22 PM
19	Better training for snowplough and sidewalk plough operators to clear the roads and sidewalks without destroying the grass on lawns and boulevards. Most homeowners work hard to maintain their lawns but it's very disheartening when they are destroyed by snowploughs.	7/24/2024 9:05 PM
20	Park enhancements	7/24/2024 7:48 PM
21	Nothing new really.. been lots of updates in the last few years	7/24/2024 5:40 PM
22	Support the Seniors in the Townships....	7/24/2024 5:34 PM
23	Sports courts. Drop in sessions	7/24/2024 5:29 PM
24	Nothing	7/24/2024 5:22 PM

## Township of Lucan Biddulph 2025 Budget Survey

25	Reduce taxes	7/24/2024 5:09 PM
26	More sidewalks along Mainstreet to Glen Crossing and along Sainsbury.	7/24/2024 5:08 PM
27	More stop signs in new subdivision.	7/24/2024 5:07 PM
28	Indoor pool	7/24/2024 4:58 PM
29	I'd like to see developers start to be charged appropriately for required increase on township of sewer and water requirements! Stop forcing the people who have lived in Lucan forever for the new developers!	7/24/2024 4:45 PM
30	Unsure	7/24/2024 4:39 PM
31	Sidewalk fully completed to Lucan north end shopping centre Looking into 2nd icepad	7/24/2024 4:37 PM
32	New ice pad for arena	7/24/2024 4:30 PM
33	Maintain roads and sidewalks	7/24/2024 4:24 PM
34	Sidewalk to Foodland and other stores.	7/24/2024 4:13 PM
35	for question #6 - also checked fire services	7/23/2024 10:38 AM
36	Q#6 also chose Fire Services and Bylaw enforcement	7/11/2024 1:35 PM
37	No Changes. For Q#6, also checked Rec facilities, parks & green spaces, and fire services	7/11/2024 1:34 PM
38	No new projects because the current projects need to be finished properly.	7/11/2024 8:43 AM
39	green bin collection for question 6 they chose parks & Green Space & Fire Services	7/8/2024 4:00 PM
40	Walking trails more developed especially to new shopping complex to avoid use of Hgway#4. Sidewalk extended to new shopping complex. Remove passing lane on highway as you enter Lucan from the North. Especially now with new shopping complex or install traffic lights at shopping complex area. Question #6 also choose rec facilities, parks & green spaces, and fire services. #13 continue with paper surveys.	7/5/2024 9:07 AM
41	Walkways/Trails to connect park & green spaces.	7/5/2024 8:59 AM
42	Sidewalk repair and installation and bike paths	7/4/2024 6:10 PM
43	Children's playground or additional splash pad in the Spencer ave park. Massive increase in kids in Lucan, appeal to the growing families in the community	7/2/2024 2:05 AM
44	I would like to see the township become more bike friendly, with exclusive paths that connect key areas and services without coming into close contact with car/truck traffic. Library-community centre-soccer fields and shopping should be priority areas to be connected.	7/1/2024 3:25 PM
45	Stop paying for things twice	7/1/2024 12:00 AM
46	Improve downtown	6/30/2024 8:07 PM
47	New sewage treatment plant, new fire hall	6/30/2024 8:01 PM
48	Work with county to put sidewalks out to foodland, improve/widen road between library and first entrance for safety	6/30/2024 7:55 PM
49	Buy the old MJ's Build a second ice pad on	6/30/2024 3:14 PM
50	Additional Ice Pad	6/30/2024 3:14 PM
51	Water extension north of Fallon on saintsbury	6/30/2024 10:30 AM
52	Review of municipal staffing, including publicly available targets for staff to hit. A sustainable growth plan that reviews what Lucan should look like in 10, 20, 30 years and what services will be needed to sustain the growth of the town.	6/30/2024 1:40 AM
53	Finish the soccer park it's a dump	6/29/2024 9:45 PM
54	Bring back junk day locally. We do not live in London where you can throw away anything at the road. It was a popular program that tax payers deserve.	6/29/2024 7:27 PM
55	Bulk item pickup days	6/28/2024 10:12 PM

## Township of Lucan Biddulph 2025 Budget Survey

56	Second ice pad. A plan for water sewer plant Expansion	6/28/2024 9:53 PM
57	Recreational activities	6/28/2024 4:01 PM
58	None. Maintain status quo and don't raise taxes. Everything has gone up. I'm single with no children. I only make use of roads, sidewalks, water sewer. Other items are a waste of my money to support others doing them.	6/28/2024 2:51 PM
59	Some senior programmes, such as free exercise	6/28/2024 11:54 AM
60	Focus on supporting and encouraging local establishments, not just chains ready to move in and take over	6/28/2024 11:37 AM
61	Na	6/28/2024 11:33 AM
62	Side walk painted red and white instead of rainbow so it goes with Canada , make downtown better again	6/28/2024 10:28 AM
63	Traffic calming measures along main street, particularly around crosswalks to prevent drivers from passing on the right.	6/28/2024 7:57 AM
64	Sidewalks to Foodland as well as better street lighting	6/28/2024 7:16 AM
65	Incentives for new businesses to start and stay in the "downtown" core.	6/28/2024 6:27 AM
66	Year round aquatic facility	6/28/2024 12:47 AM
67	Secondary ice pad Proper washrooms at the new soccer fields Park at new soccer field Keeping recreational items in one area- instead of spreading them all over the town.	6/27/2024 10:44 PM
68	Another traffic light at the arena. It is too congested there now with the limited parking	6/27/2024 10:12 PM
69	Main street traffic calming. Better / wider walkways	6/27/2024 10:12 PM
70	More green space and active living space (trails)	6/27/2024 10:02 PM
71	Baconfest brought back to offset community taxes to drive revenue for the municipality instead.	6/27/2024 9:50 PM
72	Repair broken gutters and curbs	6/27/2024 9:31 PM
73	Planning services for second ice pad	6/27/2024 9:28 PM
74	Expanding arena!	6/27/2024 8:33 PM
75	Assisting and promoting local stores so their turn over rate multiple times a year comes to a halt. Let's invest in the community before the big guys. Maybe lowering their rent is a option as well.	6/27/2024 7:50 PM
76	Sidewalk along sainsbury rd as well as continued development of further sidewalks throughout community	6/27/2024 7:32 PM
77	Arena Pad	6/27/2024 7:16 PM
78	2nd ice pad	6/27/2024 7:06 PM
79	Finishing the green space in Olde Clover subdivision	6/27/2024 7:02 PM
80	Upgrades to the sewer treatment plant	6/27/2024 6:55 PM
81	Continued good use of recreational facilities.	6/27/2024 5:57 PM
82	Protected trees and green spaces. More trees. Increased fees to developers. Better future planning. Old residents shouldn't be penalized for the poor planning of future developments	6/27/2024 5:49 PM
83	Bring back bacon fest. Organize it better so it's sustainable.	6/27/2024 4:39 PM
84	A proper sidewalk and lights installed at the Glens Plaza	6/27/2024 4:37 PM
85	An indoor pool!	6/27/2024 4:01 PM
86	further arena renovation. sidewalks to new Plaza. more lovely green space like the pond area off Campanelle	6/27/2024 4:01 PM

## Township of Lucan Biddulph 2025 Budget Survey

87	None	6/27/2024 4:01 PM
88	Another ice pad More walking trails	6/27/2024 2:57 PM
89	Industrial land available	6/27/2024 2:52 PM
90	Fire services	6/27/2024 2:29 PM
91	A playground with the Spencer Ace courts	6/27/2024 2:15 PM
92	Improved trail/walking path connecting Ridge Landing, Walnut Grove and access to the new plaza complex. It would also be nice to have sidewalks installed out to the plaza itself but that may already be planned or require provincial participation	6/27/2024 2:10 PM
93	Arena needs a second pad. Ball diamonds need to be more accessible- paved from parking to track and then from track on other side to both fields.	6/27/2024 1:56 PM
94	I would like to see free electric vehicle charging at the community centre or library. The community centre has solar panels and would complement this green initiative.	6/27/2024 1:55 PM
95	Park and playground equipment in Olde Clover	6/27/2024 1:46 PM
96	Larger wastewater facilities	6/27/2024 1:32 PM
97	New baseball diamond, full size with grass infield for local ball players.	6/27/2024 1:29 PM
98	Budget? Bathrooms at all the parks and grewnspaces. Stop building if there isn't money for it.	6/27/2024 1:26 PM
99	- road resurfacing and sidewalk repair/replacement on Nicoline Ave. - finish sidewalk to new plaza	6/27/2024 1:16 PM
100	Granton park ball diamond upgrades, new lights, clay diamond, new fence	6/27/2024 1:11 PM
101	I'd like to see more offerings in the arena for young skaters and players rather than just toddler and senior programs that don't get used.	6/27/2024 1:09 PM
102	How about the water treatment plant ...fix that before anything else you have spent enough on stupid things ie your wages and that garden at the arena	6/27/2024 1:06 PM
103	More services for children's and teens.	6/27/2024 1:01 PM
104	Reform the roads department	6/27/2024 1:00 PM
105	Increase baseball / softball diamond availability / quality.	6/27/2024 12:55 PM
106	More downtown parking	6/27/2024 12:55 PM
107	The arena better be top priority. You built a facility that there isn't enough ice, half of it is still old (the half taxpayers use for home dressing rooms), the gym needs updating, yet you built a stellar front entrance. Way to go	6/27/2024 12:53 PM
108	A location of current taxpayer dollars to small business grants. More money allocated to fixing the roads.	6/27/2024 12:52 PM
109	Maintenance of current necessary machinery to allow township staff to properly perform maintenance work.	6/27/2024 12:51 PM
110	Getting rid of Radcliffe handouts and corrupt politicians	6/27/2024 12:50 PM
111	Increase garbages around town, new park by new soccer field. Maintain sidewalk snow clearing and fire services for new fire hall.	6/27/2024 12:50 PM
112	.	6/27/2024 12:47 PM
113	Lower tax rates for small business or more incentives to bring them to Lucan.	6/27/2024 12:41 PM
114	Anything but more money sunk into the arena.	6/27/2024 12:34 PM
115	No more taking our farm land for houses that no one can bloody afford.	6/27/2024 12:32 PM
116	Cleanup of items dumped on rural properties	6/27/2024 12:31 PM
117	Open communication with residents	6/27/2024 12:27 PM

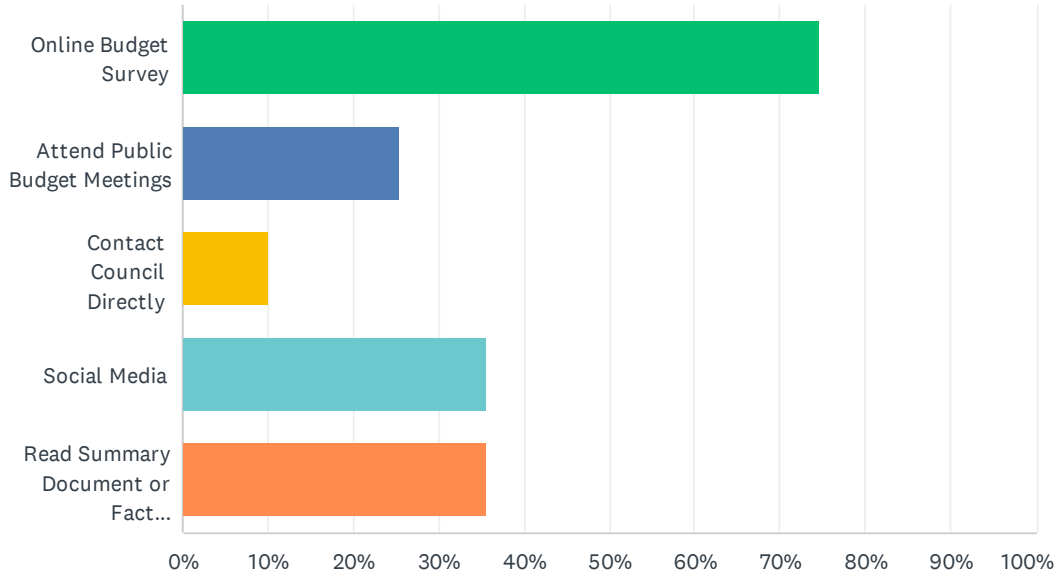
## Township of Lucan Biddulph 2025 Budget Survey

118	Second ice pad	6/27/2024 12:25 PM
119	Would love to see trees planted along the sidewalks in the newer subdivisions	6/27/2024 12:25 PM
120	Improvement to elm Street ball park and addressing the wet green space. Second pad for the arena Walking/bike trail connecting the entire town More downtown parking	6/27/2024 12:21 PM
121	Update the basketball court in Elm Park	6/27/2024 12:10 PM
122	More activities available for children. Better walking paths within the community	6/27/2024 12:08 PM
123	Sidewalk to foodland plaza	6/27/2024 12:04 PM
124	The maintenance of the Granton Park, like have the grass cut on a regular basis. We pay taxes also and this park should be taken care of.	6/27/2024 12:03 PM



### Q13 In future, how would you like to be engaged in the budget process? Check all that apply.

Answered: 169 Skipped: 3



ANSWER CHOICES	RESPONSES	
Online Budget Survey	74.56%	126
Attend Public Budget Meetings	25.44%	43
Contact Council Directly	10.06%	17
Social Media	35.50%	60
Read Summary Document or Fact Sheet/Infographic	35.50%	60
Total Respondents: 169		

